

Engaging with Stakeholders – Long-Term Value Creation

At JSW Energy, we aim to achieve a sustainable, equitable and inclusive society to create long-term social value through balanced engagement with stakeholder groups. This is also aimed at making informed and mutually endorsed decisions.

Our focus lies in creating a stakeholder-centric working environment contributing to people, planet and prosperity. Effective and timely engagement with our stakeholders remains our core business priority among all the industrial sectors. We lay significant emphasis on incorporating stakeholder inputs for successful implementation of our sustainability strategy, while constructively catering to the stakeholders' needs.

The inputs of various groups of stakeholders is judiciously considered during our decision-making process. Further, the stakeholders play a remarkable role in identifying potential material issues of the organisation, around which we formulate our long-term sustainability strategy.

Below is how we engage with our diverse stakeholder groups. It also demonstrates our mode and frequency of engagement, key material concerns, and strategies for maintaining sustained relationships.

Stakeholder Group



Customers



Employees



Shareholders



Government & Regulators



Suppliers & Vendors



Society, Communities & NGOs



Others (R&D Institutions and Industry Bodies)



Key Material Concerns	Mode of Engagement	Frequency of Engagement
<ul style="list-style-type: none"> Customer Relationship Management Opportunities in Renewable Energy 	Customer meets, Advertisements, publications, website and social media, Conferences events, Phone calls, emails and meetings	Regular and Need-basis
<ul style="list-style-type: none"> Occupational Health and Safety Human Rights Labour Management 	JSW World – Intranet portal, Newsletters, Employee satisfaction surveys – JSW Voice Pulse Survey, Emails and meetings, Trainings, Employee engagement initiatives like WeCare and Samvedna, Performance appraisal, Grievance redressal mechanisms, Notice boards	Regular and Need-basis
<ul style="list-style-type: none"> Innovation and Digitisation Corporate Governance and Ethics Economic Performance Cyber Security Business Model Resilience Risk Management Responsible Investment Opportunities in Renewable Energy Climate Strategy 	Analyst meets and conference calls, Annual General Meeting, Advertisements, publications, website and social media, Investor meetings and roadshows	Regular and Need-basis
<ul style="list-style-type: none"> Socio-economic Compliance Environmental Compliance Water and Effluents Biodiversity Emissions Waste 	Advertisements, publications, website and social media, Phone calls, emails and meetings, Regulatory audits / inspections	Regular and Need-basis
<ul style="list-style-type: none"> Supply Chain Management Materials 	Vendor assessment and review, Training workshops and seminars, Supplier audits, Advertisements, publications, website and social media	Regular and Need-basis
<ul style="list-style-type: none"> Local Communities 	Need assessment, Meetings and briefings, Partnerships in community development projects, Training and workshops, Impact assessment surveys, Advertisements, publications, website and social media, Complaints and grievance mechanism	Regular and Need-basis
<ul style="list-style-type: none"> Life Cycle Management Climate Strategy 	Collaboration with R&D Institutions and various industry bodies	Need-basis