

# ENGAGING WITH STAKEHOLDERS – LONG-TERM VALUE CREATION

JSW Energy understands the linkage between material topics and stakeholder concerns. Effective engagement with the relevant and critical stakeholders helps in identifying and addressing the needs of the stakeholder groups going down to the level of marginalized community which is getting impacted by organisational activities. This process of engaging stakeholder groups benefits by reducing the overall risk to the business. More importantly, it also gives a chance to both the sides (business and stakeholders outside the business) to voice their concerns by aligning on a mutual platform.

## Stakeholder Group

### Customers



### Employees



### Shareholders



### Government & Regulators



### Suppliers & Vendors



### Society, Communities & NGOs



### Others (R&D Institutions and Industry Bodies)



Key Material Concerns	Mode of Engagement	Frequency of Engagement
<ul style="list-style-type: none"> <li>Customer Relationship Management</li> <li>Opportunities in Renewable Energy</li> </ul>	Customer meets, Advertisements, publications, website and social media, Conferences events, Phone calls, emails and meetings	Regular and Need-basis
<ul style="list-style-type: none"> <li>Occupational Health and Safety</li> <li>Human Rights</li> <li>Labour Management</li> </ul>	JSW World – Intranet portal, Newsletters, Employee satisfaction surveys – JSW Voice Pulse Survey, Emails and meetings, Trainings, Employee engagement initiatives like WeCare and Samvedna, Wellbeing Survey, Safety Perception Survey, Performance appraisal, Grievance redressal mechanisms, Notice boards	Regular and Need-basis
<ul style="list-style-type: none"> <li>Innovation and Digitalisation</li> <li>Corporate Governance and Ethics</li> <li>Economic Performance</li> <li>Cyber Security</li> <li>Business Model Resilience</li> <li>Risk Management</li> <li>Responsible Investment</li> <li>Opportunities in Renewable Energy</li> <li>Climate Strategy</li> </ul>	Analyst meets and conference calls, Annual General Meeting, Advertisements, publications, website and social media, Investor meetings and roadshows	Regular and Need-basis
<ul style="list-style-type: none"> <li>Socio-economic Compliance</li> <li>Environmental Compliance</li> <li>Water and Effluents</li> <li>Biodiversity</li> <li>Emissions</li> <li>Waste</li> </ul>	Advertisements, publications, website and social media, Phone calls, emails and meetings, Regulatory audits/ inspections	Regular and Need-basis
<ul style="list-style-type: none"> <li>Supply Chain Management</li> <li>Materials</li> </ul>	Vendor assessment and review, Training workshops and seminars, Supplier audits, Advertisements, publications, website and social media.	Regular and Need-basis
Local Communities	Need assessment, Meetings and briefings, Partnerships in community development projects, Training and workshops, Impact assessment surveys, Advertisements, publications, website and social media, Complaints and grievance mechanism	Regular and Need-basis
<ul style="list-style-type: none"> <li>Life Cycle Management</li> <li>Climate Strategy</li> </ul>	Collaboration with R&D Institutions and various industry bodies	Need-basis

CORPORATE OVERVIEW

SERVING STAKEHOLDERS

CAPITALS AND MD&amp;A

STRATEGIES FOR GROWTH

BUILT ON GOVERNANCE

FINANCIAL STATEMENTS

SUPPORTING INFORMATION